## Innovators in Digital News

Aron Pilhofer, The Guardian

James Lamont, Financial Times

Kevin Sutcliffe, VICE

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### Underlying research questions

#### Plan A:

– Why are some legacy news organisations more successful with digital than others? How are they innovating?

#### Pivot:

 "I'm not really interested in legacy players – what interests me are the new ones"

#### Plan B:

 Why are some digital news organisations more successful than others?

> Are there common elements behind their success?



#### **Case studies**

	GMU's	Bus Mod	Finances/Funding	c. Journ/Tech
The Guardian	c. 100m	Free + ads (inc. native)	Owned by Scott Trust	585: 150
New York Times	c. 70m c. 1m paid subs	Paywall + ads (inc. native)	Public (Sulzberger family holds controlling stake)	1230: 635
Quartz	c.190m	Free + ads (inc. native)	Owned by Atlantic Media	50: 15
BuzzFeed	c.100m	Free + native	Privately owned (funding \$96.3m)	250: 'a lot' (125 news)
Vice	n/a	Free + native + IP licensing	Privately owned (funding \$580m)	?

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### (Private questions on the side)

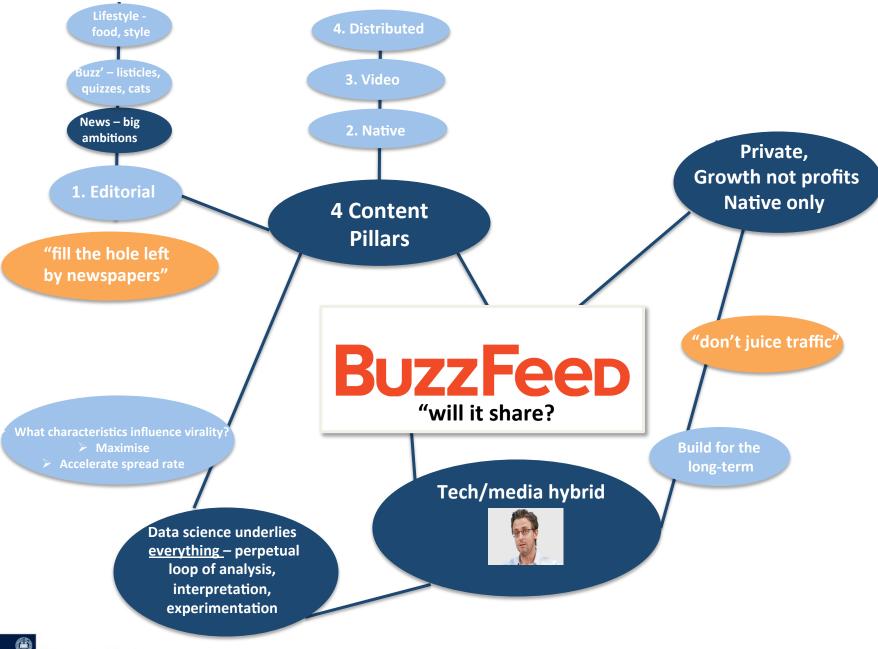
- 1. BuzzFeed and Vice
  - 1. Why so highly valued?
  - 2. Why included in news sector?
  - 3. Why are 'pedigreed' journalists joining them?
- 2. Why haven't leading legacy players like The Guardian and The New York Times been even more successful?



## **Findings**







#### BuzzFeed, in summary

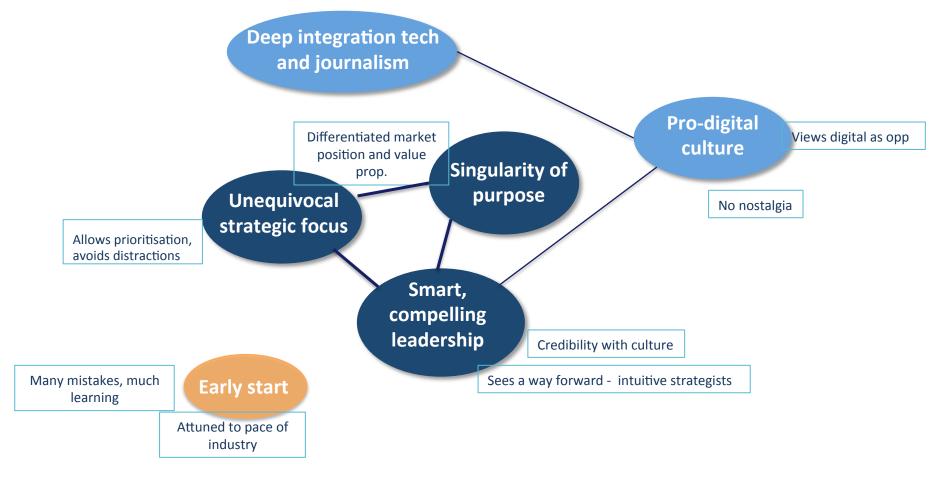
- started off as lab to test viral content and is still testing
- 2 big pivots news (2012), video (2013)
- data science underlies content creation, tech industry influences how organisation is run
- classic disrupter started downmarket and progressed resolutely up



#### Conclusions



# So *are* there common elements behind their success?





So are there common elements behind their success? Fluid approach to story Mobile, social, design, format workflow CMS linked Response/data driven Deep integration tech and journalism Digital editorial thinkers **Pro-digital** Views digital as opp Differentiated market culture position and value **Singularity of** purpose Unequivocal No nostalgia strategic focus Allows prioritisation, avoids distractions Smart, compelling leadership Credibility with culture Many mistakes, much Sees a way forward - intuitive strategists **Early start** learning Attuned to pace of industry



# Similar strategic priorities - new business model?

	Guardian	NYT	Quartz	BuzzFeed	Vice
Video			<b>/</b>		
Native			<b>/</b>		<b>/</b>
Events / membership			<b>\</b>		
International expansion					
Invest and integrate tech/data			<b>/</b>		